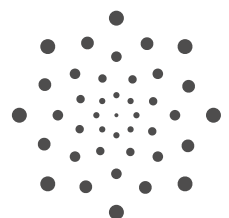


# Backlogs



Quick and easy  
pathology reporting







# Dealing with a backlog of pathology cases?

We can help.

Maybe your pathologists are on holiday or off sick. Or perhaps you've been understaffed for some time. Whatever the case – if you're struggling with a heavy workload, we can handle your pathology cases from start to finish.

We've reported over 1/2 million cases for more than 100 NHS hospitals

We work with over 80 consultant pathologists, across all disciplines, who can take care of everything from processing tissue samples to attending multidisciplinary team (MDT) meetings. Together, we can clear your backlog – fast.

## Whatever you need, we're here to help

One thing our clients really appreciate is our can-do attitude. Whether you need help for a short time or for the long-term, whether you've got a few simple cases or a long list of complex ones, we'll give you the support that's right for you.

### Quick and easy

We're here to make your life easier. We accept large volumes of work, even at short notice. We routinely report the majority of cases within three working days.

### Cost-effective

We have a simple flat pricing structure for a general mix of case complexity. Or we can price by complexity if you prefer. This means you can manage costs in a way that works for you.

### Fast set-up

Once you get in touch, you can start sending cases within 24 hours. There are no binding orders or minimum contracts, and you can stop your service at any time.

### High quality

Our network includes experts across all specialties, so we can send the right cases to the right people – and get exactly the kind of expertise you need.



# Reporting your cases remotely

## How it works



## Fast and simple solution

Backlogs takes the entire job off your hands. We arrange case collection and provide a secure log-in to the Backlogs portal so that you can follow progress and access your reports online.

We work from your own request forms, using your lab numbers, which means there is no extra paperwork for you to fill in.

All this means we're a straightforward, reliable alternative to locum recruitment.

### We report most cases in three working days – and can prioritise urgent ones

### Thinking about your Business Continuity Plan?

Thanks to our national network and our extensive laboratory space for tissue processing, we can be your backup cellular pathology provider in case of emergencies.



# Strengthening your team

If you're short staffed, we can send pathologists to work with you on-site. These specialists can carry out whatever work you need, from handling cut-up to attending multidisciplinary team (MDT) meetings. Working this way means that, as well as helping you manage your workload, our pathologists can share their knowledge and experience with your wider team.



## 'I know the work is in good hands'

Back in 2017, Gus Lusack, Head of Pathology at Northampton General Hospital NHS Trust, found himself with a problem. Some of his consultants left the UK for their home countries and Gus went from having five pathologists to two. He needed people, urgently.

It was a Saturday afternoon when he made the call to Backlogs. He spoke to one of our team – who was on holiday at the time – who assured Gus that, at 7am on Monday morning, a pathologist would be at the hospital to take care of his growing caseload. That's exactly what happened, and it was the beginning of a partnership that is still going strong today.

Now there are Backlogs pathologists working on-site with Gus. "They work as part of the team," he says. "They cover MDTs, frozen sections – a whole host of things. Backlogs is reliable, fast, and because you're working with specialists, the quality is high. Even before the report comes through, you feel relief that it's in good hands."

As well as offering a huge amount of security, Gus believes his partnership with Backlogs is the kind of innovative idea that teams across the NHS could benefit from. 'I've never seen a model like this anywhere else in the NHS. It's allowing me to carry out my primary duty, which is to give the best possible care to every patient'.

# Quality and data protection

## Building a service you can rely on

We've always worked to extremely stringent quality standards.

All of our pathologists:

- ✓ are tenured NHS consultants, and are collegiate members of the Royal College of Pathologists or an equivalent authority
- ✓ are based in UKAS accredited laboratories
- ✓ take part in national EQA and CPD schemes
- ✓ are subject to annual appraisals in line with NHS clinical governance

Each year we ask our pathologists to show evidence of their competence, including their GMC registration and NHS appraisal details, and we carry out regular quality checks on their work. We're also fully registered with the Care Quality Commission (CQC).

This strict governance is one of the things that gives clients confidence in our service.

## Protecting your data

We go to great lengths to protect our clients and their patients. All data is stored on our secure platform, accessed through strong SSL links. Clients and pathologists must use two-factor authentication to enter.

Please get in touch  
to find out more.

**Call:** 01480 279 330

**Email:** [hello@backlogs.co.uk](mailto:hello@backlogs.co.uk)

**Visit:** [www.backlogs.co.uk](http://www.backlogs.co.uk)

